Government of India MINISTRY OF HEALTH & FAMILY WELFARE C.G.H.S.WELLNESS CENTRE NO-1, SECTOR 45, CHANDIGARH

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No: CMO/CGHSWC-I /Advisory Committee/Minutes

Dated 31-07-2017

MINUTES OF THE MEETING OF ADVISROY COMMITTEE HELD ON 31-07-2017 IN CGHS WELLNESS CENTRE NO-1, SECTOR 45, CHANDIGARH

The meeting of the CGHS advisory Committee was held at 09.30 a.m. on 31 July, ,2017 and was presided over by Dr Ashwani Kumar Seniaray, Senior CMO (SAG), I/C CGHS Wellness Center, Sector 45, Chandigarh, and attended by the following members:

- (1) Sh. P S Bedi-DIG (Retd)- PMF Retired Officers Association, Chandigarh. (Mob: 94648-35350)
- (2) Sh Didar Singh, I A &AD Pensioners Welfare Association, Chandigarh. (Mob: 98159-91318)
- (3) Sh D D Sharma, Survey of India, Rep of serving employees, Chandigarh. (Mob.: 94171-84124)
- (4) Sh Vinit Goel, Rep, Jai Ambika Medicos, ALC, SCO 361 Sector 32 D, Chandigarh. (Mob: 99886-37709)

Welcome Address:

Dr. Ashwani Kumar Seniaray, Senior CMO (SAG) In-charge CGHS Wellness Center No 1, welcomed the members of the Advisory Committee.

The CMO apprised the members about a surprise and impromptu inspection of the CGHS Wellness Centre, Sector 45 by Dr R K Vats, AS&DG, CGHS, New Delhi on Friday, (28 July, 2017). After the inspection, AS&DG expressed his satisfaction and appreciation of the functioning of the CGHS Wellness Centre. He also had a brief interaction with Sarv Shri M L Panghotra and Didar Singh, of Central Govt Pensioners Coordination Committee. The matter of overcrowding of the Wellness Centre during peak hours was brought to the notice of the worthy AS&DG, who appreciated the problem. It was exerted that there was a need of at least one additional CGHS dispensaries in the region for providing fruitful services to the beneficiaries, especially the old and infirm patients, who have to tread long distances from far off places (Panchkula / Mohali) to Sector 45 in Chandigarh. The AS&DG, assured to assured to look into the demand of the pensioners associations to open one more wellness centre in Chandigarh.

The committee members were also apprised that the Chandigarh Clinical Labs, empanelled for conducting various blood tests etc has still not restored the cashless treatment to the CGHS Pensioner-beneficiaries. The efforts of the CGHS authorities and the Pensioners Association to motivate some NABL laboratories to opt for empanelment with the CGHS for the purpose did not bear fruitful results. In this process, Dr Ashwani Kumar, Addl Director / CMO, took the initiative to contact some empanelled hospital staff to explore the possibility of extending diagnostic services to CGHS pensioner beneficiaries. There was an immediate response from one of these, wherein, a verbal assurance was given by the officials of Mukat Hospital & Heart Institute, Sector 34 A, Chandigarh, who would initiate the proposal for formal empanelment of their NABL accredited Diagnostic Laboratory after approval from the competent authority.

The CMO also informed that the Govt has issued orders for extending the CGHS facilities to P & T retirees without any riders / conditions. He paid tribute to Late Shri Rajpal Sharma, (Secretary General, Pensioners Coordination Committee), who had fought a legal battle and vehemently advocated for extension of CGHS facility to P&T pensioners, who were being extended CGHS cover on yearly bases on Court orders. With this order, P&T retirees have been extended CGHS cover without any restrictions /

riders. Shri Rajpal Sharma had fought for this for over a decade. His untiring efforts brought fruit, but only after his untimely demise in a road accident. Members expressed deep remembrance in his memory.

It was also intimated that CGHS Wellness Centre is maintaining a Register of Pensioner beneficiaries of age 80 years and above. The affected pensioners may register their names, and get a sticker affixed on their CGHS Card for prompt and preferential services.

MRC status/Pendency of claims:

As per the information from Addl Director CGHS Office, Chandigarh, the Medical Reimbursement Claim (MRC) Bills of the CGHS pensioner beneficiaries have been cleared up to March,2017, and payments remitted to the claimants through their banks. MRC for period beyond April.2017 are under scrutiny.

Performance of Local Chemist:

There has been no problem with the supply of local purchased medicines from the local chemist. The supply of indented medicine is being received in time. His bills have been cleared and payment remitted up to April, 2017

Availability of Drugs in the WC:

As per records, there are 31 Generic items and 300 Proprietary items available in the WC. No problem is being faced by CGHS beneficiaries in supply of medicines.

Amenities for the beneficiaries:

The Wellness Centre is functioning to its maximum capacity, giving cover to more than 28,000 CGHS beneficiaries on its rolls. It is also catering for such CGHS beneficiaries visiting the city from outside. During peak hours the Wellness Center is over crowded

Staff Punctuality & Behavior:

The conduct and behavior of the staff of the Wellness Center has been good. They are courteous and helpful to the senior/aged CGHS beneficiaries.

<u>Cleanliness & Maintenance of Wellness Centre:</u>

The Wellness Center is holding huge quantity of medicines and drug in its limited space, which makes it congested. However, in the prevailing circumstances, its upkeep is appreciable.

Suggestion / Grievance Redressal:

- (a) It was suggested that possibility of opening of the additional CGHS dispensary, as per verbal approval of the AS&DG, CGHS, New Delhi, during his inspection on 28 July, 2017, may be considered for Panchkula. In this respect, the Pensioners Coordination Committee can help.
- (b) Shri Didar Singh intimated that Chandigarh Administration had received a communication from MHA, New Delhi, to prepare a Cabinet Note for the MHA to obtain the formal approval of the competent authority for the allotment of the plot to CGHS, Chandigarh. This is pending at the level of Chandigarh Administration since April, 2017, which has not sent the required Draft Cabinet Note to MHA. It was also suggested to send a note to AS&DG, CGHS, New Delhi to expedite the land allotment case to CGHS, Chandigarh in Sector 41, Chandigarh.
- (c) At present the CGHS Wellness Centre in Sector 45, is functioning from a few rooms allotted to it in a separate building in the premises of City Civil Hospital complex, where, in addition to the CGHS dispensary, the Dental wing of the civil Hospital is also housed. As the City hospital has a huge building with plenty of room availability, a case may be taken up with appropriate authority to shift the Dental Wing of the hospital to the main building, and this accommodation

allotted to the CGHS to tide over the overcrowding problem. This can be a temporary measure till the CGHS complex is constructed in Sector 41, Chandigarh.

Suggestion Box was opened by Shri Didar Singh, and found to be empty.

The meeting ended with a vote of thanks

Sd/- 31-7-17 (Dr. Ashwani Kumar Seniaray) , Senior CMO (SAG)I/C CGHS WELLNESS CENTRE NO-1, Sector 45, Chandigarh

Copy to

- 1. Addl. Director CGHS, Sector 9, Chandigarh
- 2. All the committee members.