

Government of India
MINISTRY OF HEALTH & FAMILY WELFARE
C.G.H.S.WELLNESS CENTRE NO-1, SECTOR 45, CHANDIGARH

No: CMO/CGHWC-I /Advisory Committee/Minutes /2066

Dated 06-10-2017

**MINUTES OF THE MEETING OF ADVISORY COMMITTEE HELD ON 06-10-2017 IN CGHS WELLNESS CENTRE
NO-1, SECTOR 45, CHANDIGARH**

The meeting of the CGHS advisory Committee was held at 10.00 a.m. on 06 October, 2017 and was presided over by Dr Ashwani Kumar Senioray, Senior CMO (SAG), I/C CGHS Wellness Center, Sector 45, Chandigarh, and attended by the following members:

- (1) Sh. P S Bedi-DIG (Retd)- PMF Retired Officers Association, Chandigarh. (Mob: 94648-35350)
- (2) Sh D R Sharma, Central Excise Pensioners Association, Chandigarh. (Mob: 98147-35251)
- (3) Rep, Jai Ambika Medicos, ALC, SCO 361 Sector 32 D, Chandigarh-Sh Ravi Kumar (Mob: 99886-37709)

Welcome Address:

Dr. Ashwani Kumar Senioray, Senior CMO (SAG) In-charge CGHS Wellness Center No 1, welcomed the members of the Advisory Committee.

While discussing the services rendered by empanelled HCOs, the CMO intimated that as a result of efforts of CGHS authorities, supported by pensioners and their associations, in motivating the available NABH & NABL HCOs in the Tricity region, to apply for empanelment, some HCOs have applied for empanelment under CGHS. HELIX Pathlabs, SCF 82(FF), Phase 5, Mohali, and Mayo Healthcare Super Specialty Hospital, Sector 69, Mohali have applied for empanelment, and their cases are under scrutiny and orders for their empanelment likely to be issued soon.

He also re-iterated that there are very few NABH & NABL accredited HCOs in the tricity. In case we resort to black-listing the empanelled HCOs, on the issue of, stoppage of cashless services to CGHS pensioner beneficiaries, the main sufferers would be the pensioner CGHS beneficiaries. The serving CGHS beneficiaries,(which have a strength of approx 13,000 ,including their family members), have been extended the CGHS cover in the empanelled HCOs on payment at CGHS rates, to be reimbursed by their department. The payments at CGHS rates made by pensioner beneficiaries, for short durations at such HCOs, are also reimbursable through CGHS. Moreover the CGHS authorities in Chandigarh take active steps, on priority to sort out the problem of such HCOs, to restore the cashless services at the earliest possible.

MRC status/Pendency of claims:

As per the information from Addl Director CGHS Office, Chandigarh, the Medical Reimbursement Claim (MRC) Bills of the CGHS pensioner beneficiaries have been cleared up to May,2017., and the cases for June,17 are under process. The payments are likely to be released shortly.

The office of the Addln Director, CGHS is facing some administrative problems, due to non availability of experienced persons through outsource agency. As per instructions from CGHS HQs, the sector CGHS offices can employ casual staff on contract bases under certain guidelines, which restrict the re-employed staff on contract bases in the age group of 19 and 50 years only, at the Central Labour Commission (CLC) rates which are quite low, and suitable candidates are not forthcoming at such low rates of employment. The new incumbents are inexperienced, and need active guidance, which cause delays in office working.

Performance of Local Chemist:

There has been no problem with the supply of local purchased medicines from the local chemist. The supply of indented medicine is being received in time.

Availability of Drugs in the WC:

As per records, there are 25 Generic items and 260 Proprietary items available in the WC. No problem is being faced by CGHS beneficiaries in supply of medicines.

Amenities for the beneficiaries:

The Wellness Centre is functioning to its maximum capacity, giving cover to more than 28,000 CGHS beneficiaries on its rolls. It is also catering for such CGHS beneficiaries visiting the city from outside. During peak hours the Wellness Center is over crowded

Staff Punctuality & Behavior:

The conduct and behavior of the staff of the Wellness Center has been good. They are courteous and helpful to the senior/aged CGHS beneficiaries.

Cleanliness & Maintenance of Wellness Centre:

The Wellness Center is holding huge quantity of medicines and drug in its limited space, which makes it congested. However, in the prevailing circumstances, its upkeep is appreciable.

Suggestion /Grievance Redressal:

Suggestion Box was opened by Shri P S Bedi, and one letter, by Shri Shiv Kumar was found, indicating that the one ceiling fan in the waiting area is lying defective for considerable time. The CMO indicated that this fan had become defective, due to the leakage and seeping of rain water from the roof, which caused short circuiting in the fan. Action is being taken to get the repairs of roof and the ceiling , and the fan would be repaired soon.

The exhaust fan, as suggested by some beneficiaries last month has been erected in the waiting hall to reduce the sullenness in the area.

The meeting ended with a vote of thanks

Sd/- 31-7-17
(Dr. Ashwani Kumar Seniaray) ,
Senior CMO (SAG)/C
CGHS WELLNESS CENTRE NO-1,
Sector 45, Chandigarh

Copy to

1. Addl. Director CGHS, Sector 9, Chandigarh
2. All the committee members.