

Government of India
MINISTRY OF HEALTH & FAMILY WELFARE
C.G.H.S.WELLNESS CENTRE NO-1, SECTOR 45, CHANDIGARH

No: CMO/CGHSWC-I /Advisory Committee/Minutes / 542

Dated 31-01-2018

**MINUTES OF THE MEETING OF ADVISORY COMMITTEE HELD ON 31-01-2018 IN CGHS WELLNESS CENTRE
NO-1, SECTOR 45, CHANDIGARH**

The meeting of the CGHS Advisory Committee was held at 10.00 a.m. on 31 January, 2018 and was presided over by Dr Ashwani Kumar Senioray, Senior CMO (SAG), I/C CGHS Wellness Center, Sector 45, Chandigarh, and attended by the following members:

- (1) Sh. P S Bedi-DIG (Retd)- PMF Retired Officers Association, Chandigarh. (Mob: 94648-35350)
- (2) Sh Didar Singh, I A & AD Pensioners Welfare Association, Chandigarh. (Mob: 98159-91318)
- (3) Sh D R Sharma, Central Excise Pensioners Association, Chandigarh. (Mob: 98147-35251)
- (4) Sh D D Sharma, Survey of India, Rep of serving employees, Chandigarh. (Mob: 94171-84124)
- (5) Sh Vinit Goel, Rep, Jai Ambika Medicos, ALC, SCO 361 Sector 32 D, Chandigarh. (Mob: 99886-37709)

Welcome Address:

Dr. Ashwani Kumar Senioray, Senior CMO (SAG) In-charge CGHS Wellness Center No 1, while welcoming the members of the Advisory Committee, intimated the latest instructions issued by the Ministry of H&FW vide their OM No Z 15025/117/2017/DIR/CGHS/EHS dated 15 Jan, 2018, extending the facility of OPD consultations at the CGHS empanelled hospitals, after prior approval of the CGHS MOs / CMO of the CGHS Wellness Centre, on computer generated slips. He explained the details for seeking the approval from the CGHS WC so that the CGHS beneficiaries do not face any difficulty / problem in this respect. Any treatment / surgical procedure prescribed by the empanelled hospital specialists will have to be vetted and approved by the CGHS MO/ CMO of the CGHS WC. MoH&FW has listed approx 1780 medical procedures, which can be approved / vetted by the CMO CGHS WC; any prescribed unlisted procedure which is not included in this list has to be referred to appropriate authority. In the case of pensioner CGHS beneficiaries, the authority is the Add Director CGHS of the city, and for serving employees, it is Head of the dept.

In continuity of the CGHS instructions regarding consultations with govt specialists, in the context of CGHS instructions issued vide OM dated 09-11-2017; CMO clarified that Specialist doctor has to be Officers selected through UPSC, State service commission or any other equivalent body, with Post graduation qualification in the specific specialty. It must be ensured that the consulting specialist must put his official stamp, indicating his specialty, and designation under his signatures. The recommended treatment as per the govt specialist's prescription is now valid for three months. In the case of diagnostic procedure the validity is for two weeks.

The CMO also pointed out that there are some CGHS beneficiaries especially pensioners, who are still carrying paper CGHS Cards, are advised to obtain CGHS smart/ plastic Cards at the earliest. In case they delay in getting the smart CGHS cards, they are likely to face problems in getting treatment especially in the CGHS empanelled private HCOs. The govt has also made it compulsory to link the CGHS smart cards with the Aadhaar by 31/03/2018

CGHS has launched a 24 hours National Helpline- 1800 208 8900. The CGHS beneficiaries can seek any information concerning CGHS on this national helpline.

Amenities for the beneficiaries

There are reports that Chandigarh Clinical Laboratories have again discontinued cashless services to pensioner CGHS beneficiaries. The CMO indicated that the diagnostic centre is indulging in these tactics to expedite its pending payments. The CMO had spoken to the director of the Lab, who has assured to restore cashless treatment shortly. CMO also indicated that more diagnostic centres offering similar services have been empanelled. The pensioner CGHS beneficiaries can get cashless services either from HELIX PATHLABS, Phase V, Mohali (which offers home collection on nominal payment) or Grecian Super Specialty Hospital, & Diagnostic Centre, Sector 69, Mohali. Shri PS Bedi pointed out that the HELIX Labs are charging Rs 100/- for home collection, and for CGHS beneficiaries the rate is 50% of this.

Shri P S Bedi, submitted a report about the discussion held with the UT Secretary Home & Health, on 19 Jan,2018, regarding shifting of the CGHS Wellness Centre from its present location in Sector 45. Shri ML Panghotra, Chairman, CCCGPA, who had accompanied the advisory committee delegation of Sarv Shri P S Bedi and Didar Singh, informed the UT Home Secretary, that alternative accommodation offered in Sector 27, AYUSH dispensary is inadequate, as many rooms are locked up by the AYUSH dispensary to store its medicines. The UT Secretary assured that accommodation required by the CGHS WC will be made available, and till then the CGHS WC would not be forced to vacate the present accommodation in Sector 45.

The toilet block of CGHS WC is in poor condition and needs to be attended to for its proper maintenance by UT Public Health Dept. The CMO has taken up case with the Executive Engineer, Public Health, UT, for attending to its maintenance / upkeep.

The CGHS Wellness Centre, Chandigarh, is functioning to its maximum capacity, giving cover to more than 31,000 CGHS beneficiaries on its rolls. It is also catering for such CGHS beneficiaries visiting the city from outside. During peak hours the Wellness Center is over crowded

MRC status/Pendency of claims:

As per the information from Add Director CGHS Office, Chandigarh, the Medical Reimbursement Claim(MRC) Bills of the CGHS pensioner beneficiaries have been cleared and approved for payment up to June, and the cases for Sep 2017 are under process. The payments are likely to be released shortly.

Performance of Local Chemist:

There has been no problem with the supply of local purchased medicines from the local chemist. The supply of indented medicine is being received in time.

Availability of Drugs in the WC:

As per records, there are 27 Generic items and 248 Proprietary items available in the WC. No problem is being faced by CGHS beneficiaries in supply of medicines.

Staff Punctuality & Behavior:

The conduct and behavior of the staff of the Wellness Center has been good. They are courteous and helpful to the senior/aged CGHS beneficiaries.

Cleanliness & Maintenance of Wellness Centre:

The Wellness Center is holding huge quantity of medicines and drug in its limited space, which makes it congested. However, in the prevailing circumstances, its upkeep is appreciable.

Suggestion /Grievance Redressal:

**Suggestion Box was opened by Shri Didar Singh, and found to be empty.
The meeting ended with a vote of thanks**

**(Dr. Ashwani Kumar Seniaray) ,
Senior CMO (SAG)I/C
CGHS WELLNESS CENTRE NO-1,
Sector 45, Chandigarh**

Copy to

- 1. Addl. Director CGHS, Sector 9, Chandigarh**
- 2. All the committee members.**