

**Government of India
MINISTRY OF HEALTH & FAMILY WELFARE
(Central Government Health Scheme)**

O/O ADDITIONAL DIRECTOR, CGHS,
Chandigarh
4th floor, Kendriya Sadan,
Sector 9A, Chandigarh-160009
No AD/CGHS/ CHD/.....

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Dated: 26 Sept, 2018

**MINUTES OF THE MEETING OF REPRESENTATIVES OF PENSIONERS ASSOCIATIONS, HELD
ON 26-09-2018 IN THE OFFICE OF ADDITIONAL DIRECTOR CGHS, 4th FLOOR, KENDRIYA
SADAN, SECTOR 9A, CHANDIGARH**

The meeting of the representatives of Pensioners associations of the region was held at 12.00 noon. on 26 Sept,2018 at the office of Additional Director, CGHS, Chandigarh, and was presided over by Dr Ashwani Kumar Seniaray, Additional Director, CGHS, Chandigarh, and attended by the following members:

1. Sh. P S Bedi-DIG (Retd) PMF Retd Offrs Assn, 2186 Sector 35-C, Chandigarh. (Mob: 94648-35350)
2. Sh Didar Singh, IA & AD Penrs Welfare Assn, 111 sector 38-A, Chandigarh. (Mob: 98159-91318)
3. Sh D R Sharma, Customs & Central Excise Penrs Assn, 1055 Sector 36-C, Chandigarh. (Mob: 98147-35251)
4. Sh G S Pathania, IA&AD Penrs Welfare Assn, 357 Sector 80, Mohali. (Mob: 98729-83093)
5. Sh. G S Saini, Chairman, CCCGPA, Chandigarh, 3178, Sector 71, Mohali (Mob: 94171-78500)
6. Sh. Joginder Singh, Secy Gen, CCCGPA, 686 Sector 40A, Chandigarh, (Mob: 94170-08686)
7. Sh. S S Kanwar, CGPW Society, 803 Sector 38A, Chandigarh. (Mob: 98147-21803)
8. Sh Jaspal Singh, Gen. Secy, Defence Accounts, 3373 sector 46-C, Chandigarh. (Mob: 98152-26310)
9. Sh. Prahlad Kumar, Secretary, Labour Bureau, Assn, 718 Sector 11, Panchkula. (Mob: 98720-74950)
10. Sh H L Bhardwaj, C& Cent Excise P As., E-3420 Street-5, ABADPURA, Jalandhar, (Mob: 98144-75397)

Welcome Address:

Dr. Ashwani Kumar Seniaray, Additional Director CGHS, welcomed the members of the pensioners associations. While referring to the large number of CGHS beneficiaries (in the range of over 32,000), registered with the Chandigarh regional CGHS HQs, he expressed his elation at the central govt's orders for opening new CGHS Wellness Centres at Jalandhar and Srinagar, which will lessen the pressure on the Wellness Centre, Chandigarh, to some extent. However, In spite of this, the Chandigarh CGHS Wellness centre would continue to face overcrowding, and expressed his desire for establishing additional CGHS Wellness Centres in Chandigarh tricity to cater for the large number of CGHS pensioner beneficiaries settled in the Tricity.

CGHS Wellness Centre Jalandhar

Shri H L Bhardwaj, from Jalandhar was requested to contact the CPWD authorities in Jalandhar, to identify a suitable place for the CGHS Wellness Centre in Jalandhar, so that it can be made functional at an early date. Shri H L Bhardwaj, intimated that a P&T dispensary is already functioning in Jalandhar, and suggested its amalgamation with the existing structure of P&T dispensary. The AD, CGHS clarified that the opening of CGHS dispensary in Jalandhar is in no way related to the merger of P&T dispensary with CGHS. The CGHS dispensary in Jalandhar is independent of this, and has independent identity. Hence there is need to find a suitable location for the CGHS Wellness Centre at a central location in the city, accessible to maximum pensioners / beneficiaries. Large number of central Govt pensioners are settled in Jalandhar, and they have formed various pensioners associations there. All these Associations can coordinate among themselves in identifying a suitable location. The AD desired that a suitable location in a CPWD building will be preferred, which will forestall many problems related to the building/ premises / rentals. Etc.

Points raised by Pensioners' representatives

(a) Empanelment of Private hospitals in cities not covered by CGHS, Chandigarh

The pensioners' representatives wanted that some private hospitals located in various cities outside the Chandigarh tricity be considered for empanelment under CGHS, to enable CGHS beneficiaries to have hassle-free Medicare

The AD, CGHS, explained that as per policy, private hospitals located in the CGHS cities can only be empanelled. The private HCOs are basically business establishments, which need to be supervised by the officials of the CGHS. Now that a CGHS Wellness Centre is being established in Jalandhar, there the private HCOs (Hospitals / diagnostic centres), which are NABH / NABL accredited located at Jalandhar, would be considered for empanelment under CGHS Jalandhar, for providing cashless treatment to CGHS beneficiaries.

(b) Issue of medicines to CGHS beneficiaries from outstations

The pensioners' representatives expressed the concern of CGHS beneficiaries visiting W C, Chandigarh, from various cities in Punjab/ Haryana/ H P, and desired that they may be issued all the prescribed medicines on the same day, as they face problem for the night stay away from home.

AD, CGHS explained the procedure of dispensing of medicines , wherein the medicines available in the dispensary are issued to the beneficiaries on the same day, and for other medicines, an online indent is conveyed to the ALC, who prepares the packets for each individual patient, and supplies to the WC the next day. The indented medicines are dispensed to the beneficiaries a day later after checks/ verification. The number of beneficiaries visiting CGHS WC from Outside tricity, has increased manifold, thus Issuing medicines same day from ALC caused problems, both at the WC and at the shop of the ALC which will result in delay of regular supply on the next day.

(c) Issue of substitute medicines to the patients

The pensioners' representatives were apprehensive at the issue of substitute medicines, other than prescribed by the specialists, to the CGHS patients.

AD, CGHS explained that as per govt policy, govt doctors should prescribe generic medicines to the patients. However, in case of proprietary medicines prescribed by the

specialists, and in case same equivalent drug having same salt formulation, or a different brand of the medicine is available in the wellness centre then same is dispensed to the CGHS patients.

- (d) **Preference to the beneficiaries from outstations in consultation with the MOs in the WC**
The pensioners' representatives wanted that the beneficiaries visiting the WC from outstations be given out of turn preference in consultation with the MOs, so that they can return to their home in time.

AD CGHS pointed out the procedure for online appointment, and advised the pensioner beneficiaries to opt for online appointment with the MO of his choice, in the WC.

- (e) **Congestion in the WC in Sector 45**
The pensioners representatives pointed out that in spite of various steps taken by the CMO, the congestion in the CGHS WC is continuing.
AD CGHS explained that the footfall at the CGHS WC has increased considerably, and is touching 600 daily. As we are functioning from premises of a part of civil hospital, there is no scope to have extra space. The case for the allotment of the earmarked plot in Sector 41 is still pending as the formal approval from the Ministry of Home Affairs; New Delhi is not forthcoming in spite of our best efforts

The meeting ended with a vote of thanks

Sd/-
(Dr.Ashwani Kumar Seniaray)
AD, CGHS, CHANDIGARH

Copy to
All representatives of pensioners